#### Message

From: Danforth, Deborah (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-

01/CN=RECIPIENTS/CN=DEBORAH.DANFORTH]

**Sent**: 2/14/2011 2:08:32 PM

To: English, Beth (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Beth.English];

Connolly, Grace (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Grace.Connolly]; Dunn, Ceci (DPH) [/O=COMMONWEALTH OF

MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Ceci.Dunn]

CC: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-

01/cn=Recipients/cn=James.Hanchett]

**Subject**: RE: DPH Staff - Move (Immunization phones)

I haven't heard anything further on this issue

From: English, Beth (DPH)

**Sent:** Tuesday, January 11, 2011 2:18 PM **To:** Connolly, Grace (DPH); Dunn, Ceci (DPH)

**Cc:** Danforth, Deborah (DPH); Hanchett, James (DPH) **Subject:** RE: DPH Staff - Move (Immunization phones)

Thank you Ceci and Grace!

Jim, did OIT give you a cost for the service?

Thanks,

Beth

# **Beth English**

Deputy Program Manager - Operations Massachusetts Department of Public Health Division of Epidemiology and Immunization 305 South Street Jamaica Plain, MA 02130 (617)983-6826

Email: Beth.English@state.ma.us

Website: www.mass.gov/dph

Blog: http://publichealth.blog.state.ma.us

From: Connolly, Grace (DPH)

**Sent:** Tuesday, January 11, 2011 2:16 PM **To:** Dunn, Ceci (DPH); English, Beth (DPH)

**Cc:** Danforth, Deborah (DPH); Hanchett, James (DPH) **Subject:** RE: DPH Staff - Move (Immunization phones)

Hello.

Debbie Danforth manages the ISA for the Amherst phone service. Once UMass knows the cost please let her know and she'll complete the paperwork. Thanks.

From: Dunn, Ceci (DPH)

**Sent:** Tuesday, January 11, 2011 2:11 PM **To:** English, Beth (DPH); Connolly, Grace (DPH)

Subject: RE: DPH Staff - Move (Immunization phones)

I presume so, but it might mean that we increase one of our ISAs with UMASS. I'll forward to Grace. Grace, can you help?

Thanks,

Ceci

### Ceci Dunn

Director of Operations, Bureau of Infectious Disease

Massachusetts Department of Public Health

250 Washington Street, 3rd Floor

Boston, MA 02108-4619

617-624-5370 (Tuesday afternoons, Wednesday mornings)

617-983-6548 (all other times)

Email: <u>Ceci.Dunn@state.ma.us</u>

Website: www.mass.gov/dph

Blog: <a href="http://publichealth.blog.state.ma.us">http://publichealth.blog.state.ma.us</a>

From: English, Beth (DPH)

Sent: Tuesday, January 11, 2011 2:05 PM

To: Dunn, Ceci (DPH)

**Subject:** FW: DPH Staff - Move (Immunization phones)

Hi,

See below.

So, how do I proceed? Would we do a PO here?

Thanks,

Beth

#### **Beth English**

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From: Hanchett, James (DPH)

Sent: Tuesday, January 11, 2011 1:51 PM

**To:** English, Beth (DPH)

Subject: RE: DPH Staff - Move (Immunization phones)

Talked with OIT, and we will have to set a voice mail account with the University to handle redirect calls. There is a charge for the service so I think we need purchasing approval.

Jim

From: English, Beth (DPH)

Sent: Tuesday, January 11, 2011 1:26 PM

**To:** Hanchett, James (DPH) **Cc:** Dunn, Ceci (DPH)

**Subject:** RE: DPH Staff - Move (Immunization phones)

Thanks for the information you forwarded. I am wondering specifically about the re-direct for the 'general' phone line in 222 – we were hoping it would be possible for that line to redirect callers to one of the individual staff (as in "thank you for calling the MDPH Amherst Office, press 1 to speak to Suzanne, 2 for Marija,...etc) Steve thought we would go through you, is that correct?

Thanks,

Beth

### **Beth English**

Deputy Program Manager - Operations Massachusetts Department of Public Health Division of Epidemiology and Immunization 305 South Street Jamaica Plain, MA 02130 (617)983-6826

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Website: www.mass.gov/dph

Blog: <a href="http://publichealth.blog.state.ma.us">http://publichealth.blog.state.ma.us</a>

From: Hanchett, James (DPH)

Sent: Tuesday, January 11, 2011 1:18 PM

To: English, Beth (DPH)

Subject: RE: DPH Staff - Move (Immunization phones)

I will forward the last info I have. Check with Steve or Rick.

Jim

From: English, Beth (DPH)

Sent: Tuesday, January 11, 2011 1:11 PM

**To:** Hanchett, James (DPH) **Cc:** Dunn, Ceci (DPH)

Subject: RE: DPH Staff - Move (Immunization phones)

Hi Jim,

As our staff is moving on Thursday we are anxious to get a response about the phone set up. Can you let me know if there is someone else I should approach about this?

Thanks, Beth

# **Beth English**

Deputy Program Manager - Operations Massachusetts Department of Public Health Division of Epidemiology and Immunization 305 South Street Jamaica Plain, MA 02130 (617)983-6826

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Website: www.mass.gov/dph

Blog: <a href="http://publichealth.blog.state.ma.us">http://publichealth.blog.state.ma.us</a>

From: English, Beth (DPH)

Sent: Thursday, January 06, 2011 5:14 PM

**To:** Hanchett, James (DPH) **Cc:** Dunn, Ceci (DPH)

**Subject:** RE: DPH Staff - Move (Immunization phones)

Hi Jim,

We have a question regarding the Immunization Program phones at Morrill. My understanding is that there are currently 4 phone lines dedicated for IMM program staff – a general line, then a line each for Marija, Suzanne, and Helen. We were hoping to maintain all 4 lines, with the 'general' line stationed in room 222, which would redirect callers to one of the individual staff (as in "thank you for calling the MDPH Amherst Office, press 1 to speak to Suzanne, 2 for Marija,...etc) Would you be the appropriate person to set that up for us?

If not, do you know who I should contact?

Thanks in advance,

Beth

#### Beth English

Deputy Program Manager - Operations Massachusetts Department of Public Health Division of Epidemiology and Immunization 305 South Street Jamaica Plain, MA 02130 (617)983-6826

Email: <u>Beth.English@state.ma.us</u>

Website: www.mass.gov/dph

Blog: http://publichealth.blog.state.ma.us

From: Lobik Stephen [mailto:slobik@facil.umass.edu]

**Sent:** Wednesday, January 05, 2011 1:38 PM **To:** Dunn, Ceci (DPH); English, Beth (DPH)

Cc: Connolly, Grace (DPH); Pocsik Mark; Shaw Tom; Ewart Burt

Subject: DPH Staff - Move

# Ceci and Beth,

I just got an update on the work remaining in 224 (formerly 224A) The door is out and the wall will be complete by the end of the day. Painter is scheduled for tomorrow and floor is scheduled to be waxed on Friday. Monday the furniture will be delivered and installed. The space will be ready to schedule a move anytime after Monday. Jim Hanchett will have to coordinate the phone moves because he is the TUG rep for DPH on campus. Jim just did it for the phones in his area. Can you start looking at what days might work for you? Once you give me a few days I will contact the movers. If you have any questions please let me know.

Thanks,

Stephen

Stephen Lobik

Capital Project Manager

Facilities & Campus Planning Division

University of Massachusetts

(T) 413-545-6516

(C)

(F) 413-545-3684

slobik@facil.umass.edu